



## SBAR ANSWER SHEET

1. Approximately 98,000 hospitalized patients die each year as a result of medical errors. Communication failure has been found to be the root cause in \_\_\_\_\_ of these errors.
  - A. 90%
  - B. 70%
  - C. 45%
  - D. 15%
  
2. Which of the following statements is TRUE?
  - A. Standardization and structured communication usually leads to communication barriers.
  - B. Communication barriers are sometimes caused by cultural differences in authority, gender, and race.
  - C. All healthcare providers have similar communication styles.
  
3. Non-physician team members often use detailed, descriptive narratives.
  - A. True
  - B. False
  
4. The SBAR model ...
  - A. is an effective and efficient way to communicate.
  - B. closes the gap between differing communication styles.
  - C. standardizes communication by using four common elements.
  - D. All of the above
  
5. In the following situation, indicate which portion of the SBAR model is described:  
Dr. Ross, this is Mary caring for your patient Mrs. Sanchez. She is complaining of a new onset of severe abdominal pain.
  - A. S - Situation
  - B. B - Background
  - C. A - Assessment
  - D. R - Recommendation
  
6. No preparation is required when using the SBAR model of communication.
  - A. True
  - B. False

7. Most people have difficulty with the \_\_\_\_\_ step of the SBAR model.
- A. S - Situation
  - B. B - Background
  - C. A - Assessment
  - D. R - Recommendation
8. In the following situation, indicate which portion of the SBAR model is described:  
Doctor, the patient needs to be evaluated ASAP. I think he needs a chest tube.
- A. S - Situation
  - B. B - Background
  - C. A - Assessment
  - D. R - Recommendation
9. In the following situation, indicate which portion of the SBAR model is described:  
The patient is 3-days post-op from a colon resection. The patient has been on room air for the past 24-hours.
- A. S - Situation
  - B. B - Background
  - C. A - Assessment
10. In the following situation, indicate which portion of the SBAR model is described:  
I'm concerned because he has labored breathing, decreased breath sounds on the right side, a respiratory rate of 36, and O2 Saturations of 85% on room air.
- A. S - Situation
  - B. B - Background
  - C. A - Assessment
  - D. R - Recommendation